

Mail-In Repair Form

Name (First, Last): _____

Phone Number: _____

Email (optional): _____

Best Method to Contact You (Call, Text, Email): _____

Brand of Item Being Repaired (Apple, Samsung, Dell, HP, Acer, Lenovo, ect.):

Description of Item (Model Number, Color, or any identifying characteristics):

Description of Problem:

Does item have a pass code or password?: _____

Is the power cord or charger included?: _____

Disclaimer: PC Knights reserves the right to discontinue working on a repair at any time. PC Knights is not responsible for the loss or data, or other losses or damages due to failing hardware. Parts and materials are not subject to a warranty if voided. PC Knights will not warranty intentional/accidental cracks, scratches, dents, water damage or misuse of device after or before the initial repair. Items must be paid in full within 60 days after repair has been completed.

Signature: _____ Date: _____

For your records, it is recommended that you choose a shipping method with a tracking number. We will contact you once your product arrives.